

## Pouch Laminating Trouble Shooting Guide



You may have just purchased a new laminating machine, or perhaps you are a seasoned laminator! Every now and then you find yourself searching for help to resolve an issue. Below is some of the most frequently encountered problems users face when they run into trouble using a pouch laminator.

### **Oh no! The laminate is not bonding to the document I am laminating.**

Always ensure the laminator has had enough time to heat up. Always insure you are using high quality film. If your pouch laminator has a temperature setting, check the manufactures recommendations on the temperature required to suit the pouch thickness and the document you are laminating.

### **HELP! My laminated document has sections which are not sealing.**

Always run a test document through the roll laminator before you laminate your final documents to ensure the heat temperature is set correctly and the machine has had time to heat up.

Sections not sealing is a good indication the machine has not reached the correct temperature before laminating. Allow time for your prints and photos to dry after printing before you laminate them to ensure a smooth finish.

### **Eeek! My laminated document has bubbles in it.**

Poor adhesion and delamination can occur when the temperature setting is set too low, or the laminator you are using is not designed to laminate thicker paper stock, photos or images with heavy ink coverage. (There are cheap laminators on the market which don't last long and produce very poor end results. It is true – you get what you pay for!).

**Whoops, my document looks wavy.**

If you notice the document is coming out wavy, creased or wrinkled, it is highly likely your machine temperature is set too high. Reduce the temperature and allow the machine to cool down before laminating again. Refer to your user manual with the machine for correct temperature settings and adjust accordingly.

**Oh dear, the finished product is milky or hazy.**

Always ensure you are using a high quality film. Before you laminate, you will notice the film is cloudy looking. This is because the adhesive in the film hasn't been heat activated. It is likely the temperature is set too low or you may be using inferior film.

**Once I trim away the edges, the pouch is unsealed again.**

We recommend you keep a boarder of at least 5mm around your document if you need to trim down your laminating. This will ensure there is good laminate adhesion around your document and prevent any delamination occurring or moisture getting into your document.

**My carrier prevents my document from laminating properly.**

Carrier sheets are designed to protect the laminator from getting residue stuck on the rollers over time, or perhaps you have always laminated with a carrier. Either way, you will need to increase the temperature when you use a carrier to ensure the adhesive is activated and the lamination process works correctly.

Of course if you were using carriers and now you don't, you will need to reduce the heat on the machine so you don't cook the film.

Always refer to the user manual when you are using your laminator for the first time and when you change different film thickness, etc.

Should you need assistance at any stage, please contact our office and one of our service technicians will be happy to talk your through your machine problems.

(07) 3352 4222